

DECISION SESSION - EXECUTIVE MEMBER FOR NEIGHBOURHOODS AND HOUSING.

TUESDAY, 19 OCTOBER 2010

DECISIONS

Set out below is a summary of the decisions taken at the meeting of the Cabinet held on Tuesday, 19 October 2010. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a key decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Laura Bootland.

- 4. WINTER MAINTENANCE SERVICE 2010/11** **Appendix C**
- RESOLVED:
That the Executive Member approved the Winter Maintenance Policy as detailed in the Winter Maintenance Manual 2010/11.
- REASON:
To ensure that the Council has an up to date Winter Maintenance Policy in place.
- 5. THE CUSTOMER SERVICE EXCELLENCE AWARD** **Appendix D**
- RESOLVED:
That the Executive Member noted the report and approved the extension of the scope of the Customer Excellence Award to Registry Services for the next annual assessment in June 2011.
- REASON:
So that the Council can continue to improve customer satisfaction levels.